SHEWISE Statistics: 2023

Client Profile:

	Referrals/Calls Attended within 3 Hours	112/140	80%	Next year Target 90%
	Client' with Language Needs	84/140	60%	

Client Risk Level:

Risk Level	Clients	%	Risk/Needs level- Apx.
Low	55	39	Low: 35%
Medium	80	57	**Medium: 60% (Apx.)**
High	5	4	High: 5%

Age Breakdown:

Age Group	Clients	Percentage %	Relevant Info.
18-19	5	4	
20-29	23	16	50% 0f our clients fall into 30-50 Age bracket
30-39	59	42	
40-49	31	22	
50-59	14	10	
60-69	7	5	
70-79	1	1	

Ethnicity Breakdown

	Countries	Clients	%	Relevant Info
SAME	Afghanistan	4	3	Indian: 1/3 of our client
	Bangladesh	6	4	
	India	47	33	
	Pakistan	35	25	Pakistani: ¼ of our clients
	Nepal	1	0.7	
	Iranian	6	4	Indian/Pakistani: 60%
	Libya	1	0.7	
	Mauritius	1	0.7	SAME community: 75%
	Sri Lanka	2	1.4	ME: Only 15%
	Yaman	1	0.7	
	Total	**104**	**75%**	
Eastern European	Polish	7	5	Eastern European: 10%
	Albanian	4	3	
	Bulgarian	1	0.7	Polish: 5% of our client
	Lithuanian	1	0.7	
	Total	13	10%	
Black Caribbean		6	4	**African/Black Caribbean: 10%**
African	Algerian	3	2	
	Ethiopian	2	1.4	
	Moroccan	1	0.7	
	South African	1	0.7	
	Total	13	10%	
White British		8	5%	**Non BAME: 5%**

SHEWISE Statistics: 2023

Children:

Women	88/140 women had Children	**63% Mothers** **27% Single Women**	184 Children in Total

Borough of Referrals

	Boroughs	Clients	%	Relevant Info- Arx %
1	**Brent**	**3**	**2**	
2	**Bradford**	1	0.7	
3	**Chelsey & Westminster**	1	0.7	Hounslow Referrals: 80%.
4	**Croydon**	1	0.7	
5	**Ealing**	**2**	**1.4**	Neighbouring Boroughs: 5 %
6	**Harrow**	1	0.7	
7	**Hayes**	**1**	**0.7**	Northwest London: 90%
8	**Hillingdon**	**3**	**1**	
9	**Hounslow**	**116**	**83**	Chelsey & Westminster: 1 %
10	**Kent**	**2**	**1.4**	Tower Hamlet: 1 %
11	**Kingsbury**	1	0.7	
12	**Lambeth**	1	0.7	East London: 2%
13	**Langley**	1	0.7	
14	**Portsmouth**	1	0.7	Outside London: 4%
15	**Tower Hamlet**	**1**	**0.7**	
16	**Redbridge**	**1**	**0.7**	
17	**Romford**	**1**	**0.7**	
18	**Wembley**	1	0.7	
19	**Wandsworth**	1	0.7	

Source of Referral:

	Source of Referral	Clients	%	Relevant Info.
1	SHEWISE- Phone Line	52	37	**Top 5 Source of Referral**
2	SHEWISE- Self Referrals (emails)	4	3	SW Phone Line (37)
3	SHEWISE- Events attended	9	6.4	HOSS (23)
4	Hounslow One Stop Shop	32	23	
5	Hounslow IDVA/ISVA Services	2	1.4	Social Prescribers (9)
6	Let's Talk Programme	1	0.7	Agencies (7)
7	Agency Referrals	10	7	Events (6)
8	Social Prescriber	12	9	

9	Social Services	5	3.6
10	Job Centre	7	5
11	Social Media (Facebook)	4	3
12	Advertisement- Leaflets	2	1.4

Case Load/Training Clients		% (Apr.)	
Salma	23	15	
Sayeeda	41	30	
Saima	76	55	

	Social Problems Clients Presented at the Point of Contact with SHEWISE	Client	%	Apx.	Top 7 Problems	%
1	Domestic Abuse	109	78	80	1. Domestic Abuse	80
2	Financial Hardship	89	64	60	2. Mental Health	65
3	Housing	69	49	50	3. Finance	60
4	Legal	72	51	50%	4. Housing 5. Legal 6. Training Needs 7. Child Related	50 50 30 30
5	Physical Health problems	14	10	**10**	**Mental Health Issues Range from** Stress/Anxiety - Depression – Self-Harming – Suicidal Thoughts	
6	Mental Health Problems	90	64	65		
7	Child Related Concerns	44	31	30		
8	Safeguarding	21	15	15		
9	Food Poverty	7	5	**5**	**Legal: Range from** Immigration, Divorce, Police Concerns (how to report, allegations not being taken seriously, long court waiting times, full case story not be heard, missing evidence and solicitors over charging , Child related,	
10	Training/Education/Skills development	40	29	30		

	OUTCOMES	Clients	%	
1	**Advice Line**	**93**	**66%**	Improved knowledge and better safeguarding
2	**SWRH**	**85**	**61%**	Improved self-confidence, new networks and connection with local services.
3	**DA Workshops**	**22**	**15%**	Increased Awareness of DA & Rights
4	**Skills Development Workshop**	**15**	**11%**	Improved Skills & Job opportunities
5	**Photography**	**11**	**8%**	Had their voice heard, empowerment, exposures
6		**48**	**35%**	